



September 2011

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**Connect with us!**

Do you have access to standards based videoconferencing? If so, please contact [Sarah Altemus](#)

Hello!

We hope that you are off to an excellent start to the new school year!

As I mentioned in the last newsletter, we have expanded our selection of webinars and professional development seminar offerings this fall. These have become very popular and you'll see a comprehensive listing below but I'd like to call your attention to the Process and Performance Management Seminar at our Center in Houston, TX on October 12<sup>th</sup>. This is an excellent, low-cost way for your district to get started on the path to improving efficiency and effectiveness! [Click here for more information.](#)

Read on for other great items in this month's newsletter:

- An invitation to our Global Education Roundtable in Washington D.C. next month
- Information about our latest Benchmarking Study – *Best Practices in Evaluating the Impact of Instructional Coaching on Teaching and Learning.*
- Save-the-date information for the 2012 APQC Education Process and Performance Management Conference

Texas Folks – if you are attending the TASA/TASB Convention in Austin next week please join our CEO and Founder, Dr. Jack Grayson for the Sunday Distinguished Lecture. [Click here for more information.](#)

Kindest Regards,  
Fred A. Bentsen  
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## Professional Development Courses At APQC in Houston, TX

### Process and Performance Management Overview

Wednesday, October 12th from 8:30 am – 4:00 pm CST

APQC will host a full day workshop to give school leaders the opportunity to dig deeper into Process and Performance Management; provide hands-on experience in identifying district projects, and beginning the Process and Performance Management approach towards solving those challenges. [Click here for more information and to register!](#)

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### Metrics Alignment Seminar

Tuesday, November 1st from 8:30 am – 4:00 pm CST

Don't miss this one-day workshop on discovering and using the right metrics to implement and sustain strategic objectives. [Click here for more information and to register!](#)

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### Calculating Costs for Process and Projects Seminar

Wednesday, November 2nd from 8:30 am – 4:00 pm CST

Day-to-day processes cost money - the trick is identifying how much of the process is waste, and how much is a true cost of business. [Click here for more information and to register!](#)

## Free Webinars

### Metrics Alignment Webinar

Tuesday, September 27th at 1:00 pm CST

Hear about the high level challenges for aligning metrics in an educational organization and learn some basic tips for improving your measurement systems. [Click here for more information and to register!](#)

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### Calculating Costs for Processes and Projects Webinar

Tuesday, October 4th at 1:00 pm CST

This webinar is a great refresher for Project Action Teams or educational leaders who need to understand the importance and the methods for calculating or estimating costs as they are linked to existing processes or for potential improvement opportunities. [Click here for more information and to register!](#)

## New to the Knowledge Base

All of us, from districts to campuses, non-profits, foundations, vendors and associations, need to learn from the work that is occurring in the classrooms and school districts of our country in order to continuously improve. In order to truly drive efficiency and effectiveness gains for operational and instructional practices across our nation, we need a central repository and sharing system.

APQC Education's Knowledge Base is that system. [Click here to start exploring!](#)



APQC Education recently completed a national benchmarking study "Best Practices In Evaluating the Impact of Instructional Coaching on Teaching and Learning." The study was generously sponsored by the GE Foundation. The purpose of the study was to explore the impact instructional coaches were having on campuses across the country. In addition to producing key findings regarding the impact of coaching, the study also produced a number of products districts and campuses can use to measure the performance of coaches. [Click here to read more about it, access the FREE Knowledge Objects, and get a copy of the final report.](#)

## A Unique Event



### Global Education Roundtables

*Process and Performance Management  
in Education*

Tuesday, October 18, 2011

Washington, D.C.

8:00 am – 5:00 pm

At this one day meeting in Washington D.C., leaders from different sectors will gather to discuss global education. The event's focus is process and performance management as a tool to improve education. Representatives from all levels of the education industry will join leaders in business, healthcare, government and military to address problems and opportunities. For more information, click [here](#) or contact [Vivian Howser](#).

## North Star Community Down Under!



APQC Education's Carolyn Talasek and Evans Kerrigan recently got back from two weeks in Melbourne, Australia working with Independent Schools Victoria on what has become the Southern Cross Community. We are very excited about the projects they are working on and can't wait to share results and case studies with you all.



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